

**DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES
BOARD MEETING AGENDA**

Location: <https://www.youtube.com/@ITSmsgov/streams>

Date: Thursday, March 19, 2026

Time: 11:00 A.M.

Agenda:

- Call to Order
- Welcome and E-mail Address for Guests in Attendance
- Agenda Item No. 1: Approval of February 19, 2026 Minutes

Projects for Preliminary Approval of Technology Plans and Procurement Approach, Exemption, and Planned Purchase Requests are as follows:

- Agenda Item No. 2: Mikayla Smith, Jeremiah Dumas, Executive Director of Transportation, and Trey Breckenridge, Chief Information Officer, will present the recommendation for Project No. 49423, requesting approval for an increase to the initial exemption request for a unified parking software solution for **MISSISSIPPI STATE UNIVERSITY (MSU)**. The staffs of ITS and MSU jointly recommend approval of this \$2,250,000.00 increase to the original exemption request, for a revised not to exceed total estimated 15-year lifecycle cost of \$6,250,000.00.
- Agenda Item No. 3: Mikayla Smith and David J. Sliman, Chief Information Officer, will present the recommendation for Project No. 49446, requesting approval for an increase to the initial exemption request for Student Recruitment CRM software for the **UNIVERSITY OF SOUTHERN MISSISSIPPI (USM)**. The staffs of ITS and USM jointly recommend approval of this \$630,068.00 increase to the original exemption request, for a revised not-to-exceed total estimated 10-year lifecycle cost of \$1,450,068.00.
- Agenda Item No. 4: Denetta Durr and Esther Slay, Director of DIS Operations, will present Project No. 49437, requesting approval for an increase to the initial exemption request for Radiology Dictation and Transcription services for the **UNIVERSITY OF MISSISSIPPI MEDICAL CENTER (UMMC)**. The staffs of ITS and UMMC jointly recommend approval of this \$1,612,571.22 increase to the original exemption request, for a revised not-to-exceed total estimated 8-year lifecycle cost of \$4,744,242.22.
- Agenda Item No. 5: Christopher Gooday and Mark Allen, Chief Information Officer, Maureen McDonald, Deputy Executive Director of Human Capital and Technology, Shenetta Drone, Deputy Executive Director of Economic Programs, will present the recommendation for Project No. 49491, submitted under the ITS Planned Purchase Procedure by **MISSISSIPPI DEPARTMENT OF HUMAN SERVICES (MDHS)**. The recommendation will be forthcoming.

- Agenda Item No. 6: Christopher Gooday and Mark Allen, Chief Information Officer, Maureen McDonald, Deputy Executive Director of Human Capital and Technology, Shenetta Drone, Deputy Executive Director of Economic Programs, will present the recommendation for Project No. 49492, submitted under the ITS Planned Purchase Procedure by **MISSISSIPPI DEPARTMENT OF HUMAN SERVICES (MDHS)**. The recommendation will be forthcoming.

Projects for Approval of the Recommended Selection/Award are as follows:

- Agenda Item No. 7: Denetta Durr, Krista LeBrun, Assistant Executive Director, eLearning and Instructional Technology, and Jason Carter, Deputy Executive Director, Finance and Administration, will present Project No. 49302-4734, requesting approval for the sole source acquisition of exam proctoring licenses and support from SmarterServices LLC for **MISSISSIPPI COMMUNITY COLLEGE BOARD (MCCB)**, Mississippi Virtual Community College (MSVCC). The staffs of ITS and MCCB jointly recommend SmarterServices LLC as the sole-source provider of exam proctoring licenses and support, at a total 3-year lifecycle cost of \$475,372.00. With this continuation, the revised total 21-year lifecycle cost of this project is \$2,090,371.99.
- Agenda Item No. 8: Jake Alexander, Jeremy Hurley, Chief Information Officer, and Jacob Black, Deputy Administrator, Business Operations, will present the evaluation and recommendation of proposals received in response to RFQ No. 1791996S-49444, based on the Federal General Services Administration Schedule 70 eBuy, for the acquisition of MarkLogic Software Licenses Expansion for the **MISSISSIPPI DIVISION OF MEDICAID (DOM)**. The staffs of ITS and DOM jointly recommend the selection of Carahsoft Technology Corp. as lowest and best vendor responding to RFQ No. 1791996S, to provide MarkLogic Software Licenses Expansion, at a total 4-year lifecycle cost of \$13,990,504.85.
- Agenda Item No. 9: Mikayla Smith, Renée Murray, Procurement Services Director, and LaTonya Kirkland, Vendor Management Lead, will present the recommendation for Project Number 49355 for the continuation of the Agreement with Guidesoft, Inc. dba Knowledge Services for a Managed Service Provider solution for **MISSISSIPPI DEPARTMENT OF INFORMATION TECHNOLOGY SERVICES (ITS)**. The staff of ITS recommends approval of the continuation of this Agreement with Guidesoft Inc., dba Knowledge Services for a Managed Service Provider solution for the agencies and institutions of the State of Mississippi through June 30, 2031.

Other Items being presented:

- Agenda Item No. 10: LaTonya Kirkland, Vendor Management Lead and Renée Murray, Procurement Services Director, will present the Managed Service Provider Summary.
- Agenda Item No. 11: Report by Executive Director of Director Approval Summary of equipment, software and services, exemptions, and sole source procurements approved.
- Agenda Item No. 12: Verification of Quorum for in-person ITS Board Meeting scheduled for Thursday, April 16, 2026.
- Adjournment