

MISSISSIPPI PUBLIC SERVICE COMMISSION

COMMISSION WORK SESSION AGENDA

TOPIC: Training Session

TUESDAY, AUGUST 23, 2016 -9:00 A.M.

Public Service Commission Hearing Room

1st Floor Woolfolk State Office Building

Jackson, Mississippi

TRAINING SESSION AGENDA:

Morning Session 9:00 a.m. – 11:00 a.m.

1. The following topics will be covered during this session:
 - Overview of CTS & Insite and How They are Integrated
 - Search and View Cases in CTS
 - Search and View Utilities in CTS
 - Search and View Complaints in CTS
 - Search for Documents in Insite – Document Management System

Afternoon Session 1:30 p.m. – 3:30 p.m.

2. This session will consist of an open floor style session to solicit input for any changes, and/or additional functions that are needed in the existing applications.